



**2021-
2022
ANNUAL
REPORT**

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MISSION

Delaware County Victim Assistance Center addresses the effects of trauma on the community and on the individual. We empower and give voice to those who have experienced trauma through sexual assault and other serious crimes. We promote healing and justice by providing accompaniment and advocacy, and we strive to prevent sexual violence through education and awareness.

VISION

A model victims services organization, striving for excellence in all efforts, collaborating to inclusively serve the community to be free of sexual assault and other victimization, through education, social justice, healing, and empowerment.

VALUES

These values are the standards to which we hold ourselves accountable in every aspect of our work and relationships — both internally and externally, with individuals, groups, and organizations

RESPECT
EMPATHY
DEPENDABILITY
EMPOWERMENT
EXCELLENCE IN SERVICE

BOARD OF DIRECTORS

Board President **Vice President** **Secretary** **Treasurer**
David Splain Kimberly Marucci Colleen Lelli Vanessa Scott

Directors

Linda DeMeglio
Jeanne Frantz
Laura Hartshorn
Timothy Huke
Sheldon Kovach
James Nolan
Christine-Marie Tassoni
Osceola Williams
Sophia Zouras

MESSAGE FROM THE EXECUTIVE DIRECTOR

Welcome to the first annual report of Delaware County Victim Assistance Center – even though this agency is 48 years old! Formerly Women Against Rape, the hoped-for advantages of our name change have been realized: clearer communication about whom we serve and what we do, greater comfort level of school personnel, and a message of welcome and inclusion. Of all the people that are critical to the effectiveness of our work with victims of crime – by which I mean offering knowledge, companionship, and hope -- right now my special appreciation goes to two groups: our direct services staff (counselor/advocates, therapists, attorneys, and educators) are committed to their clients' well-being. Our organizational partners provide collaboration, cooperation, encouragement, and funding. Behind the scenes, we administrators and managers, including the Board of Directors, make sure the necessary organizational operations are accomplished. This report will give you a peek into the various services and initiatives of the year July 1, 2021-June 20, 2022. What unites all the endeavors of Victim Assistance Center is our desire to make our vision the reality: that we be a model victims services organization, striving for excellence in all efforts, collaborating to inclusively serve the community to be free of sexual assault and other victimization, through education, social justice, healing, and empowerment. --Karen Hosler Kispert, PhD, Executive Director

STAFF

Administration

Executive Director- Karen Hosler Kispert, PhD
Assistant Executive Director- Candice Linehan, LMSW
Director of Finance- Meghan Costello, MS
Office Manager- Davida Weiler-Stone

Crime Victims Law Project

Director- Jennifer DiPillo, Esq
Vincent Davalos, Esq
Gabriella Grosso, Esq

Crime Victims Service Department

Director-Dana Leahan
Samantha Bass
Ashleigh Jack
Victoria Splain
Jennifer Hennelly

Prevention Education Department

Director-Kim Jester
Mary Cate Martin
Crystal Wirtz

Sexual Assault Department

Director-Lauren Guenther
Samantha Gaspari
Danetta Green
Sarah Hofgesang
Kayla Kahan

Therapy Department

Alexa Bell
Emily Greenwald

VOLUNTEERS

Amy Ferrell
Kerry Mulvhill-Isberg
Kimberly Sherman
Rosie Stowbridge
Osceola Williams

HOTLINE & TOTAL SERVICES

The hotline provides all victims of crime with 24/7 access to counselors and volunteers with specialized training in crisis intervention. Callers may request information, accompaniment, or counseling. The hotline is also available to police officers, hospital personnel, and others who may call for information or referrals.

Hotline calls received during 2021-2022

Total= 3,427



Populations We Serve...

"At Delaware County Victim Assistance Center we value diversity, inclusion, and equity. [...] We are working to create a space where individuals of every race, color, ethnicity, religion, sex, national origin, age, ancestry, physical/mental ability, status as a veteran, sexual orientation, marital status, parental status, gender identity, gender expression, and socioeconomic status feel welcomed and accepted."

-DEI statement, 06/2021

Deaf & hard of hearing	28
People without housing	18
Immigrants & refugees	33
LGBTQIA	159
Veterans	35
People with disabilities	156
English as another language	82

DIRECT SERVICES

Sexual Assault Department

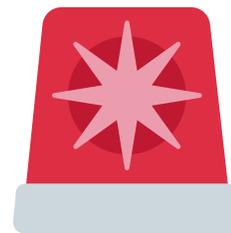
The Sexual Assault department provided critical services throughout fiscal year 21/22. These services include crisis intervention, advocacy, individual and group counseling and accompaniment to law enforcement agencies, hospitals, and court proceedings.

We look forward to joining with our county partners in upcoming initiatives to protect, serve, and build awareness for our community of victims and survivors of Sexual Violence.



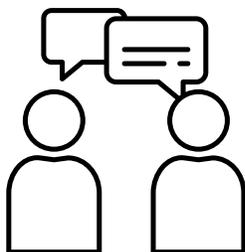
1628

Court Accompaniments



516

Police Accompaniments



2966

Supportive Counseling



130

Medical Accompaniments

DIRECT SERVICES CONTINUED...

The direct service staff provides comprehensive services to all victims of crime. Our three departments (Sexual Assault, Crime Victim Services, and Therapy) provide accompaniment, short-term counseling, supportive long-term therapy, advocacy, crisis intervention, group counseling, and more.

Crime Victim Services Department

The Crime Victims Services department continued to provide comprehensive services over the past fiscal year. With the consolidation of Senior Victims Services, the department was able to assist seniors who were victimized throughout the county. In addition, we were successful in piloting a full-time counselor/advocate within our satellite office at the Upper Darby Police Department.



143

Police Accompaniments



757

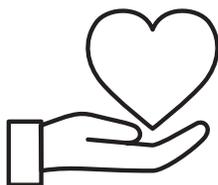
Court Accompaniments



1483

Supportive Counseling

Therapy Department



Individual Therapy
697 Hours/Sessions



Group Therapy
128 Hours/Sessions

PREVENTION EDUCATION

The Prevention Education department provided trauma-informed education, risk reduction and awareness programs to students from pre-kindergarten through college.

Education Awareness K-12th Graders



799 programs
18,491 people served



Community/Outreach Programs



2,826 Participants

The Prevention Education Department was eager to return to in-person instruction throughout Delaware County. The staff are proud of the relationships that they have maintained with public and private schools and other community partners through the hard pandemic months.

CRIME VICTIMS LAW PROJECT

The Crime Victims Law Project (CVLP) offered free civil legal services and consultations to victims of crime. Services include representation for Protection From Abuse orders, family court matters, Title IX assistance, landlord/tenant issues, and more.



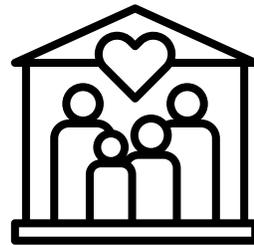
50
PFA and SVPO



11
Other Legal Services



7
Title IX Cases



22
Family and Custody Cases

Crime Victims Law Project has expanded! Not only do we assist all victims of crime, but now the attorneys have also been appointed by the Court as Guardians Ad Litem. This new role allowed the department to assist elderly individuals and bring income into the agency.

FUNDRAISING



610-633-4790

HOME COOKED HOT MEALS
DELIVERED RIGHT TO YOUR
DOOR HERE IN
DELAWARE COUNTY

PICK FROM THREE ENTREE CHOICES
(FREE BAG (4) BERNIE'S PRETZELS WITH ENTREE PURCHASE)

PORTION OF EACH ENTREE PURCHASED TO BE DONATED TO SUPPORT CRIME VICTIMS

*SALAD AND APPETIZERS AVAILABLE A LA CARTE

MENU RELEASED ON FRIDAY 7/2 FOR WEEK OF 7/5-7/9

- ORDERS DUE BY MONDAY 7/4
- DELIVERIES WEDNESDAY (7/6), THURSDAY (7/7) OR FRIDAY (7/8)

MENU RELEASED ON FRIDAY 7/9 FOR WEEK OF 7/12-7/16

- ORDERS DUE BY MONDAY 7/12
 - DELIVERIES WEDNESDAY (7/14), THURSDAY (7/15) OR FRIDAY (7/16)
- VIEW MENUS @ WWW.FACEBOOK.COM/POZS.PLATTERS

**BE SURE TO MENTION
DELAWARE COUNTY VICTIM ASSISTANCE CENTER
WHEN YOU PLACE YOUR ORDER**

During the Buy Into July month long event, supporters had the opportunity to buy tickets for a raffle to win summer-themed gift baskets and buy delicious entrees from Poz's Platters.

DELAWARE COUNTY VICTIM ASSISTANCE CENTER PRESENTS

Buy Into
JULY



Dive into Summer and Support Crime Victims
July 1-July 31, 2021

- ☀ Raffles for Gift Baskets
- ☀ Fresh Catered Meals from Poz's Platters
(Weeks of 7/5 and 7/12)

*See tab for details

www.delcovicictimassistance.org

HELP US HELP OTHERS

Shop for a Cause

THURSDAY DECEMBER 2, 2021

10AM-8PM

WINE AND CHEESE @ 4:30



TRAININGS

Staff regularly attended training sessions, many of which were designed to teach best approaches and techniques for trauma-informed practice, such as engaging clients, assessing safety, and various types of interventions. We thank NOVA and Johanna Crocetto, LCSW for sharing their expertise. In addition, our Assistant Executive Director provided training to staff and community members on "low impact debriefing," an intentional practice useful for reducing compassion fatigue and vicarious trauma.

WORKPLACE UNITY

DCVAC is committed to having a workplace in which employees thrive, fostering team unity by having a healthy work environment and establishing strong work relationships with other employees and community partners. At DCVAC we encourage open communication and honesty and celebrate personal and professional goals. By having a unified and friendly environment in which all staff are treated fairly, staff are able to stay calm, focused and professional in difficult situations.

WHAT'S NEW?

Agency Name Change

It was with great pride that we announced a rebrand of our organization. Delaware County Women Against Rape changed its name to Delaware County Victim Assistance Center. Our expectation is that our variety of services and offerings will be better represented by this exciting change, and that it will allow us to serve even more individuals in Delaware County

Consolidation of Senior Victim Services

With the integration of the County's Senior Victim Services into DCVAC, seniors age 55+ are able to receive services from one victim services agency. Like all clients, seniors receive support through the criminal justice system, advocacy and counseling

Upper Darby Satellite Office

We responded to a request from the Upper Darby Police Department to set up a satellite office with a full time counselor/advocate. The counselor/Advocate provides on-site services as other staff do in our main office

Interns and New Staff

We welcomed several interns this fiscal year from Cabrini, Neumann and Messiah Universities, as well as new Counselor Advocates who joined our team!

FINANCIAL REPORT 2021-2022

The agency has a total net asset of \$1,468,802, with total liability of \$83,905.*

